



ClassPilot School Service Terms

Version 0.2 | 19 September 2026

These draft terms cover paid subscriptions and expressly agreed free trials. They become effective only when the parties accept a completed Order Form identifying the applicable versions. They require professional legal review before issue or signature.

1 Parties and contract documents

The supplier is David Edmonds trading as Edapt Technologies ("we" or "us"), an unincorporated business. The customer ("you") is the contracting legal entity in the Order Form. Record both parties' correspondence addresses in that private form.

The contract consists of the accepted Order Form, these terms, the Data Processing Agreement and the policies expressly listed in the Order Form. For personal-data processing the DPA takes priority. For other matters, expressly agreed Order Form variations take priority over these terms, followed by the incorporated policies. The Service Privacy Notice supplies transparency information and is not consent to processing.

Complete all fields before acceptance. Receiving this template or using a demonstration does not create an agreement.

2 Service and access

We will provide access to the ClassPilot functionality and implementation assistance described in the Order Form with reasonable care and skill. You receive a non-exclusive right for authorised staff to use it for the named school or schools during the agreed term. No ownership of the software is transferred.

The Order Form defines the staff-user entitlement, included features, any AI allowance and additional charges. Pupils are not subscription users; the agreed pricing model allows unlimited pupil records, subject to lawful and proportionate use. Additional schools, users or chargeable services require written agreement.

You must appoint an administrator, provide accurate setup information, approve user access and comply with the Acceptable Use Policy. You are responsible for your devices, connectivity and exported copies of data.

3 Educational responsibility

You remain responsible for educational decisions and the accuracy and lawful use of school content. AI output is a suggestion requiring human review. We do not guarantee a particular educational outcome or that an AI suggestion is correct. This does not exclude our obligation to supply the contracted service with reasonable care and skill.

4 Term renewal and charges

The start and end dates, minimum term, fees, payment dates and VAT treatment are stated in the Order Form. Renewal requires a further written agreement unless the completed Order Form expressly provides a lawful automatic-renewal arrangement with a clear notice process.

A two-year or three-year arrangement applies only where the Order Form expressly states the commitment, annual fees, price protection and any break rights. No additional multi-year discount is implied. Charges cannot be changed during an agreed fixed-price period except as expressly agreed.

You will pay valid invoices within the period recorded in the Order Form. Raise any genuine invoice dispute promptly and pay undisputed amounts when due. We will first seek resolution of overdue payments; any proposed suspension must follow clause 8. VAT will be charged only where applicable and legally chargeable.

5 Founding school or trial arrangements

A free trial or founding-school offer must be selected and dated in the Order Form. The founding-school structure is Year 1 free, Year 2 at 50% off and Year 3 at 25% off the base annual fee specified there. The actual annual amounts, user band and period dates must be written into the Order Form.

Discounts do not by themselves create a paid commitment. The Order Form must state whether later years are optional renewals or a binding minimum term, and any exit rights. There is no automatic conversion from a free trial to a paid subscription unless expressly and validly agreed.

Trial scope, feedback activities, implementation dates and support must be proportionate and agreed. A trial school is not obliged to provide a positive review, testimonial, case study or permission to publish its name or logo. Publicity requires separate written permission. Trial pupil data receives the same contractual protection as paid-service data.

6 Data and confidentiality

You retain your rights in school data and give us only the permissions needed to provide the service and meet lawful obligations. School-controlled processing, subprocessors, breach notification, audit assistance and data return are governed by the DPA.

Each party will protect the other's confidential information and disclose it only to authorised people who need it, or where law requires disclosure. This does not prevent disclosures lawfully required of a public authority. Notify the other party where lawful and practicable and limit disclosure to what is required.

7 Support changes and intellectual property

Support coverage and any response or recovery commitments are those expressly stated in the Order Form. No separate uptime guarantee or service credit is created by these terms. We will communicate material service interruptions and planned maintenance under the Support and Complaints Policy.

We may make reasonable maintenance and security changes. A material reduction in contracted functionality or a new charge requires written agreement or an expressly agreed contractual change process. If a necessary material change cannot be agreed, the parties will seek a suitable remedy, including termination of the affected service and any agreed refund.

We and our licensors retain rights in ClassPilot software, branding and documentation. You retain rights you hold in your input and school reports; these terms do not promise that every AI-generated passage attracts copyright or is unique. Neither party may use the other's logo in publicity without permission.

8 Suspension and termination

We may restrict affected access where reasonably necessary to address a material security risk, unlawful use or a material breach. We will give notice and an opportunity to resolve the issue where practicable, limit the restriction to what is necessary and restore access when the reason is resolved.

Either party may terminate for a material breach that is not remedied within the cure period specified in the Order Form after written notice. Immediate termination may be appropriate for an irremediable serious breach, subject to applicable law. The Order Form must specify any convenience termination rights and their financial consequences.

At expiry or termination, ordinary access ends on the agreed date. We will arrange the school's choice of data return and deletion under the DPA and Retention Policy. The Order Form must state fees due and any refunds; no cancellation fee, refund exclusion or recovery of future fees is implied by this draft.

9 Liability and events outside control

Nothing excludes liability for fraud, fraudulent misrepresentation, death or personal injury caused by negligence, or liability that cannot lawfully be limited. Data-subject rights and regulator powers are unaffected.

Any general liability cap, separate data-protection or confidentiality cap, and exclusions of loss must be expressly agreed in the Order Form following legal review. This draft does not impose a zero-fee or zero-liability cap for free trials.

A party affected by an event beyond its reasonable control must notify the other, take reasonable mitigation steps and discuss continuity or an orderly exit if the interruption persists. This clause does not remove accrued payment obligations or data-protection duties.

10 Notices and governing law

Send notices to support@edapt-tech.co.uk and the school contact identified in the Order Form, with postal service where required by law or the completed agreement. Changes require written agreement by authorised representatives. Transfer to a future incorporated supplier requires an appropriate documented legal arrangement; incorporation alone does not substitute a new contracting party.

The proposed governing law and courts are England and Wales, subject to mandatory law and any expressly agreed variation. Confirm suitability for the customer's jurisdiction before signature.